

PRIME CONCEPTS GROUP | WICHITA, KS | May '17 - Present p: 316.942.1111

chief pixel engineer (graphic designer)

- · Design for print, web and video
- Work with team to develop client centric strategies and solutions
- · Work with clients for content and design approval
- Develop marketing strategies

VISIVO | NEWTON, KS | August '15 - March '17 p: 316.727.9329

- creative director
- Design for print, web and video
- Provide print ready files to printers
- · Art direct creative team

- Manage projects and production schedules for the agency
- · Campaign Strategies

MATHUR MEDIA | WICHITA, KS | August '12 - July '15 p: 316.773.7400 graphic designer

- Design print and web advertisements
- · Layout of various print pieces
- Provide print ready files to printers
- · Communicate with clients to stay on top of deadlines

T-MOBILE | WICHITA, KS | December '02 - January '12 p: 316.618.2500 customer service rep, senior representative

- · Assist customers with various issues
- Coach and develop reps
- Run reports related to performance
- · Roll out new initiatives to my team
- Talk to angry or escalated customers

SYKES ENTERPRISES | MANHATTAN, KS | Dec. '00 - Nov. '02

phone support tech, customer escalation tech, second level helpdesk

- Technical support for PCs and DSL
- Research and develop new solutions
- · Train new technicians

- · Assist first level techs
- Talk to angry/escalated customers
- KSU VET MED COLLEGE | MANHATTAN, KS | Aug. '98 Oct. '99

web developer

- · Design and maintain KSUCVM website
- Create and maintain web style guide
- Work with professors to create web based presentations for their classes

HG DESIGN | WICHITA, KS | May '98 - Aug. '98

intern

- Various HTML development
- Various small printed pieces
- Taught basic HTML to other designers
- Learned about pre-press production

KSU OFFICE OF COMMUNITY HEALTH | MANHATTAN, KS | Nov '97 - May '98 student multimedia specialist

· Design and maintain various websites

· Design print materials for various outside clients

EDUCATION

KANSAS STATE UNIVERSITY Manhattan, KS | Aug. '95 - Dec. '01 Studied Graphic Design

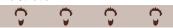
WICHITA STATE UNIVERSITY Wichita, KS | Jan. '09 - May '12 Received BFA in Graphic Design

SKILLS

Photoshop



Illustrator



Indesign



Flash



After Effects



Premiere



Muse



Wordpress



HTML/CSS



Digital Signage Operations



Social Media Marketina



Art Direction



Leadership



OTHER SKILLS & HOBBIES

Photography Videography Gardening

Video Games **Knitting**